CSL CIVIL & ELECTRICAL ENGINEERING

Quality Policy

CSL offer a variety of services from Installation of Lighting Equipment to cable fault location. Specialising in street lighting, we can also provide a complete range of electrical works including commercial and industrial installation, inspection and test facilities, maintenance of electrical plant. With NHSS scheme certification, Highway electrical works is an area of specialism enabling us to provide the overseeing, installation and maintenance of street lighting equipment and supporting works including within road tunnel bores and associated areas.

CSL have an established reputation for quality and service. We are committed to offering a cost-effective customer focused service. Our approach to work is based on the principle of everyone understanding how to do their job to required standard and doing it right first time. Good workmanship and attention to detail across all projects is our focus.

To support this, we operate a Quality Management System meeting on ISO 9001:2015 standard. We utilise our system to support the continual improvement approach of our business, meet relevant legal requirements and deliver our quality objectives. Our integrated system covers the requirements of the following Sector Schemes

- NHSS8 for the Installation and Maintenance of Highway Electrical and/or Electronic Equipment and/or Associated Highway Works
- NHSS18 for The Natural Environment and Landscape Including Ecology

Our Quality Objectives are focused on:

- Providing a professional and responsive service to our customers.
- Providing project-based solutions to satisfy customer needs.
- A desire to proactively seek to improve the service we provide to our customers.

We will work in conjunction with **Our People**, and supply chain to ensure the highest quality of product and service are consistently achieved and the requirements of this policy are fully implemented.

Reviewed: March 2023

Director: Jason Chambers